



## **Field Art Football Club Refund Policy**

1. Refund Policy
2. Withdrawal Process
3. Transfer Process
4. Exceptions

Thank you for registering with Field Art Football Club (FAFC). We understand life plans change and you may need to cancel your registration. Our policy is as follows:

- Registration deposits are ***non-refundable***
- *Prior to the spring season registration deadline:* 50% refund - \$100 administration fee. For example:
  - Registration fee is \$900
  - 50% refund is \$450
  - \$100 administration fee
  - Total refund: \$350
- *After the registration deadline:* we are unable to offer a refund.
- This is due to the fact that we have to register and pay fees, rental fees & coaches, sometimes well ahead of the actual season starting.
- Appeals to this policy are taken on a case by case basis.
- Refunds are subject to a \$100 administration fee.
- The FAFC kit is non-refundable.

## Withdrawal Process:

- Written notice
  - Please email [operations@fieldartfc.com](mailto:operations@fieldartfc.com)
  - 15 days prior to the spring season, see refund policy above
  - Prior to August 1 for the fall season
    - After Aug 1, no refunds will be offered

## Transfer process:

- Players are allowed to transfer at any time, however, refunds are upto the discretion of the club
- Youth players transferring to another club:
  - Must fill out a Y2Y transfer form found on BC Soccer's website and should be initiated by the player and the 'accepting' (new) club
  - Transfer fees may be applicable if the player is transferring to another district
  - Player is responsible for completion and sending in the completed form
  - The district processes the transfer and upon approval, allows the player to be rostered to the new club

## Exceptions (not limited to but *may* include):

- Medical exceptions include injury or sickness that prevents a player from continuing play in a safe manner for all. A doctor's note stating such is required. *Note: This does not allow a player to transfer to another club as we submit this exemption to the district.*
- Moving to another province or city causing hardship to realistically commute to FieldArt FC practices.
- Family circumstances
  - One of our main goals is to provide opportunities for all kids to play soccer. Please reach out to [operations@fieldartfc.com](mailto:operations@fieldartfc.com) with any questions or concerns. <sup>1</sup>

---

<sup>1</sup> Updated December 2024