



Refund Policy

Prior to the season starting:

- Refund requests must be received, in writing, 30 days prior to the program start date for a full refund - a \$50 processing fee.
- Refund requests received, in writing, less than 30 days but **prior to the start** date of the season are refunded 50% + \$50 processing fee.
- Medical exemptions require a (BC) doctor's note, following the same timelines as above, are subject to a \$50 processing fee.
- On occasion, if the refund deadline has passed, we may offer a credit towards a future program (non-transferable).
- Requests can be sent to: operations.fieldart@gmail.com

After the start of the season:

- Refunds will not be applicable for any reason including but not limited to: injury, change of coach, change of team, location or time of practice, choosing another sport that conflicts with location or time of practices or games, choosing to stop playing soccer, choosing to play for another club or conflict with school sport.
- Medical exemptions require a (BC) doctor's note, following the same timelines as above, are subject to a \$50 processing fee.
- Financial distress may be considered, upon written request, subject to a \$50 processing fee. We are happy to work with families to find a financial solution to suit.
- On occasion, if the refund deadline has passed, we may offer a credit towards a future program (non-transferable).
- Requests can be sent to: operations.fieldart@gmail.com

Summer Camp Refund Policy:

Requests for a refund should be made in writing to operations.fieldart@gmail.com:

- A \$25 admin fee will be applied to all refunds, per registration/participant
- 14 days+ prior to the start of the camp: Full refund - \$25 admin fee
- 3-7 days prior to the start of the camp: 50% refund + \$25 admin fee
- 2 day - Start of the camp: No refund is provided. However, a review on a case by case basis can be made.

*refunds for medical reasons require a written doctor's note.

Why a processing fee?

- A processing fee is charged to cover our league fees. Once a player registers with Field Art FC, we register the player with the district and are then subject to player fees. We don't make any money from refunds.



Why 30 days prior to the program for a full refund?

- Within 30 days of the season starting, we do a lot of behind-the-scenes work; not limited to but including: field booking, confirming coaches, registration of teams with the district, scheduling and uniforms. All of this work takes into account each and every player.

I want to a refund because I want to transfer to another club?

- Once you have registered with a club, you cannot just quit to switch to another club.
- A registered player is registered to the club via the district
- As per district rules, players cannot be registered in two district clubs simultaneously.
- If a transfer is desired, proper paperwork must be followed and submitted, all initiated by the existing player and the *new* club.
- Refund policy outlined above is in effect.

By executing this form, whether on-line or by signature, you agree that you are the registering player’s parent/legal guardian and that you have read, understand and are bound by the Agreement terms.

Print Name of Guardian:

Signature:

Signature Date: _____

Name of Player:

